

**KANEPACKAGE PHILIPPINE INC.**

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna
Telephone No. (049) 545-7166 to 69
Fax No. (049) 545-6302

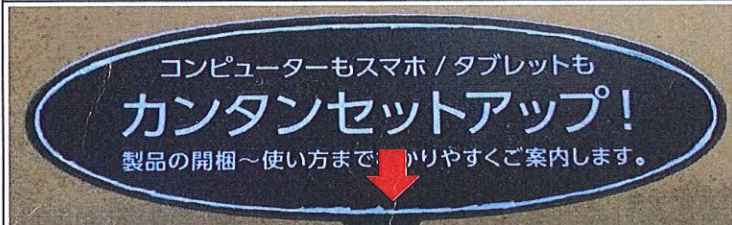
INVESTIGATION REPORT FORM (IRF)☒ Inhouse Detection☐ Customer Claim

Control No.: 343

Date Issued: 20 12 07

Customer	EPSON IJP	Attention To	Mr. Gerald De Guzman
Item Code	5154358-00	Department	PRODUCTION
Item Description	(LIONEL-SPY) ICB FOR JAPAN, B PART B	Date of Detection	20 12 05
Job Order Number	WO-DRS-20-L-0130-18	Section Detected	QA - SCREENING

ILLUSTRATION OF THE PROBLEM

☐ Major ☒ Minor

Lot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage
600	101	16.83%

Nature of Defect:

NG REWORK (OFF SHOOT)

Requirement:

Rework should not be visible

Actual:

Reworked is visible

NO. OF OCCURRENCE	DISPOSITION	AREA OF OCCURRENCE / ORIGIN	CONTENT
<input checked="" type="checkbox"/> First <input type="checkbox"/> Recurrence No.: _____ Date: _____	<input type="checkbox"/> Hold <input type="checkbox"/> Special Acceptance <input type="checkbox"/> For Rework <input checked="" type="checkbox"/> Reject / Disposal	<input type="checkbox"/> Slotter <input type="checkbox"/> Gluing <input type="checkbox"/> EQOS <input type="checkbox"/> Vertical <input type="checkbox"/> Diecut <input checked="" type="checkbox"/> Others: <u>REWORK</u> <input type="checkbox"/> Detaching	<input type="checkbox"/> Material <input type="checkbox"/> Dimension <input checked="" type="checkbox"/> Appearance <input type="checkbox"/> Process / Method
Issued by Adrian Vergara QA-IE Staff	Checked by Ms. Ndemi Cepeda QA Supervisor	Approved by Mr. Rekel Almaro QA Asst. Manager	Received by (Receiving Section) Mr. Gerald De Guzman Head/ Supervisor

I. INVESTIGATION / ANALYSIS

DIRECT CAUSE: (Analyze the reason of occurrence, why it happened?)		INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)	
System / Training	Why 1:		Why 1:
	Why 2:		Why 2:
	Why 3:		Why 3:
	Why 4:		Why 4:
	Why 5:		Why 5:
Design / Toolings	Why 1:		Why 1:
	Why 2:		Why 2:
	Why 3:		Why 3:
	Why 4:		Why 4:
	Why 5:		Why 5:
Process / Material	Why 1:		Why 1:
	Why 2:		Why 2:
	Why 3:		Why 3:
	Why 4:		Why 4:
	Why 5:		Why 5:

CANCEL

QA-027-F01 REV.01

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INVESTIGATION REPORT FORM (IRF)**FINAL CONCLUSION****OCCURRENCE ROOTCAUSE****OUTFLOW ROOTCAUSE****IMMEDIATE ACTION:** (Action to be done to contain/ temporary correct the problem found)**CORRECTIVE ACTION:** (Actions to be done to ensure that the problem will not happen again)**A. Sorting Result**

Actions to be done to eliminate recurrence

Who / When

	Location	Total Stock	NG	Total Good		
RM					System	
WIP						
FG						

B. Orientation

Date	Time		
Title		Design / Tools	
Issues			

C. Reworking

Rework Quantity			
Total Good		Process	
Rework Percentage (Good)			

II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)

Date Conducted: _____ PIC: _____

Identified Rootcause

Recommendation

III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)

	Checked by	Date	Implemented?	Remarks
1st Verification of Action			[] Yes [] No	
2nd Verification of Action			[] Yes [] No	
3rd Verification of Action			[] Yes [] No	
Effectiveness of Action			[] Yes [] No	

Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.

IV. CLOSURE

QUALITY ASSURANCE DEPARTMENT		Approved by:		Process Owner Acknowledgment: (Receiving Section)	
Status:	Remarks:				
<input checked="" type="checkbox"/> Closed	CANCELLED	QA Supervisor	QA Asst. Manager	Line Leader	Department Head
<input type="checkbox"/> Still Open		Date: 210414	Date: 210414	Date: 210414	Date: 210414
<input type="checkbox"/> Re-Issue IRF					
DATE AND SIGNATURE					

https://03380427.app.netuite.com/app/sic/booking/script

E-28/29/236

ANEPACKAGE PHILIPPINE, INC.

BO No :
JO No :
ISSUED BY :
DATE ISSUED :
CUSTOMER :

WQ-008-29-L-6130-18
Jhonny de Guzman
34-OCTOBER-2020
EMSON PRECISION PHILIPPINES INCORPORATED - UP

Legal and Quality Records Dept.
Industrial Engineering Department
1st Floor, 1st Floor
Tel: 02-95444000

Item Description: 816435808 PANEL B LIGHEL 80Y JAPAN/B
Quantity: 500 Piece
Delivery Date: 30 NOVEMBER 2020

Material :
TR Code : 816435808
Blank 1

Material Description	Qty To Be Used	Cut Size	No. of Cuts	Actual Qty Used	Dr. No.	Supplier	Batch No.
858 X 620MM MATERIAL: CB FLUTE NPK150/CW125X3/1X176 9	630	0	0	0000	6110	1421178	11/1

PROCESS	Finished Time		GOOD QTY	Total Run	REJECT QTY		OPERATOR
	Date	Time			In-house	Supplier	
201103 1.EQ08 STW/MTH/L	11/10/3		5611	50	12	7	MT4DR
2.SCREENING	11/10/3		62		110	For remark	Supp. Francis
3.ETERNAL 201103	11/10/3		603	4			to LS
4.DETACH							